

Terms of Service

MyChart MFA (Multi-Form Factor Authentication)

1. MyChart MFA is a program that will send a one-time use verification code via SMS that you enter while logging into MyChart. This extra layer of security helps ensure that you're the only person who can log in to your account, even if someone else knows your username and password.
2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, please follow instructions on your account settings page to activate SMS, and we will start sending SMS messages to you again.
3. If you are experiencing issues with the messaging program, you can reply with the keyword HELP for more assistance, or you can get help directly at 314-364-7941.
4. Carriers are not liable for delayed or undelivered messages.
5. Message and data rates may apply. Message frequency will be one message per request. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our privacy policy:
<https://www.metroimaging.org/privacy-policy>